11-12-04



2143

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2143

Examiner: Jerry B. Dennison

In Re:

Stefaan Valere Albert Coussement

Case: Serial No.: P4645

Serial No. Filed:

09/766.271 01/18/2001

Subject:

Personal Interaction Interface for Communication-Center Customers

To:

The Commissioner of Patents and Trademarks

P. O Box 1450

Alexandria, VA 22313-1450

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NOV 1 8 2004

Dear Sir,

**Technology Center 2100** 

## Information Disclosure Statement Under 37 C.F.R. 1.97

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing (3) references received from the European search report (copy enclosed) in case 02 001 005.4, received on 10/28/2004. Applicant desires that the reference be entered in the above referenced case as relevance dictates.

## Statement under 1.97(e)

Each item of information contained in this IDS was cited in a communication from a foreign patent office in a counterpart foreign patent application not more than three months prior to the filing of such IDS. There are no listed references which are not in the English language.

In accordance with rule 1.97(c) (1), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Respectfully submitted, Stefaan Valere Albert Coussement

> Donald R. Boys Reg. No. 35,074

Central Coast Patent Agency, Inc. P.O. Box 187 Aromas, CA 95004 (831) 726-1457 RECOUNDED

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of

P4645

PTO/SB/08A (10-01)
Approved for use through 10/31/2002. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
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Complete if Known Substitute for form 1449A/PTO 09/766,271 01/18/2001 **Application Number** INFORMATION DISCLOSURE Filing Date STATEMENT BY APPLICANT Stefaan Valere Albert Coussement **First Named Inventor** 2143 Art Unit Jerry B. Dennison (use as many sheets as necessary) Examiner Name

Attorney Docket Number

			U.S. PATE	NT DOCUMENTS		
Examiner Initials	Cite	Document Number	Publication Date Name of Patentee or		Pages, Columns, Lines, Where	
		Number - Kind Code <sup>2</sup> ( <i>if known</i>		4.0	Relevant Passages or Relevant Figures Appear	
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	FOREIGN PATENT DOCUMENTS								
Examiner		Foreign Patent Document	Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages				
Initials	No.1	Country Code 3 - Number 4 - Kind Code 5 (if known)	MM-DD-YYYY	Applicant of Cited Document	Where Relevant Passages or Relevant Figures Appear T <sup>6</sup>				
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Examiner	Date
Signature	 Considered

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<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>&</sup>lt;sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at <a href="https://www.uspto.com">www.uspto.com</a> or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449B/PTO				Complete if Known		
			OL COURT	Application Number	09/766,271	
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STAT	EMENT RY	γ Δ	PPLICANT	First Named Inventor	Stefaan Valere Albert Coussement	
STATEMENT DI ALI LICANI				Group Art Unit	2143	
(use as many sheets as necessary)			necessary)	Examiner Name	Jerry B. Dennison	
Sheet	2	of	2	Attorney Docket Number	P4645	

Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	
		M. DAY; LOTUS; J. ROSENBERG; DYNAMICSOFT; H. SUGANO; FUJITSU: "A Model for Presence and Instant Messaging" INERNET ENGINEERING TASK FORCE - IETF RFC 2778, February 2000 (2000-02), pgs. 1-15, XP015008561.*the whole document*	
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<sup>1</sup> Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.



## **Certificate of Express Mailing**

"Express Mail" Mailing Label Number: EV379096006US

Date of Deposit: 11/10/2004 Ref: Case Docket No.: P4645

First Named Inventor: Stefaan Valere Albert Coussement

Serial Number: <u>09/766,271</u> Filing Date: <u>01/18/2001</u>

Title of Case: Personal interaction interface for communication-center customers

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

- 1. Information Disclosure Statement.
- 2. Cover Letter for Information Disclosure Statement.
- 3. Copies of 3 publications cited in the IDS.
- 4. Copy of European search report.
- 5. Certificate of express mailing.
- 6. Postcard listing contents.

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Mark A. Boys

(Typed or printed name of person mailing paper or fee)

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